

# JONATHAN ROSALIA GARCIA



## PERSONAL DETAILS

Date of birth: 15 December 1989.

Place or residence: 08012 Barcelona (Spain)

## PROFILE

Creativity is a style of life for me, both for problem-solving or to action planning and improvements.

Having participated in a luxury boutiques like Valentino and Burberry has allowed me to develop and polish my strong focus to clientelling, as well as Apple, and other companies, have created my commitment and development in the world of retail, giving me a full knowledge on operations over all departments.

I consider myself a good proactive worker with strong organization skills and a true passion for coherence and steadiness of a brand. A great admirer of design and new technologies, which are applied on a day to day basis like CRM, plus a promoter of excellence in customer care and all boutique interactions.

## PROFESSIONAL EXPERIENCE

 **SENIOR SALES ASSOCIATE, MONCLER**  
MONCLER Barcelona 11-2020 / 02-2021

 **SALES ASSOCIATE & OPERATIONS, VALENTINO SPA**  
Barcelona 08-2019 / 10-2020

 **SALES ASSOCIATE & OPERATIONS MANAGER, FEDON 1919**  
Barcelona Airport 05-2018 / 06-2019

 **SALES ASSOCIATE, CHRISTIAN LOUBOUTIN**  
Barcelona 02-2018 / 05-2018

 **SENIOR SALES ADVISOR, MAXMARA FASHION GROUP**  
Barcelona 06-2017 / 01-2018

 **KEY HOLDER & SALES CONSULTANT, BALLY SWITZERLAND**  
Barcelona 05-2016 / 01-2017

 **SALES ADVISOR, APPLE MARKETING IBERIA**  
Barcelona 09-2015 / 04-2016

 **SALES ASSOCIATE & DIGITAL ADVISOR, BURBERRY SPAIN RETAIL**  
Barcelona Airport 09-2014 / 08-2015

 **BACK OF HOUSE SPECIALIST & VISUAL SUPPORT, APPLE RETAIL SPAIN**  
Barcelona 08-2010 / 04-2014

## EDUCATION

Marketing & market research - UOC Universitat Oberta de Catalunya (2015-currently)

High school diploma on technology - IES Menéndez y Pelayo, Barcelona (2006-2008)

## TRAINING / ADDITIONAL COURSES

Chinese Course (A1) - French Course (A2) - Driving Digital Sales at Burberry (2015)

## LANGUAGES

English: B2    Spanish / Catalan: mother tongue    French: A2-currently    Chinese: A1



## PERSONAL SKILLS

Quality-oriented and perfectionist at work. Innovative person contributing to new ideas and improvements.

Ability to learn new tasks and processes, knowledge and management of KPIs and store operations tasks.

Social, customer-oriented, easiness for dialogue and client comprehension. Connect business attitude.

Advanced informatics knowledge, both Mac or Windows. Commend of ofimatic application suites and internet. Driving license B1.